If you forgot your password, please use the website’s automatic password reset feature. CNJG staff can no longer reset your password for you.

As you go to login on CNJG’s website (by clicking on the button in the upper-right-hand corner of the website), you will see this screen:

![Login Page]

Click on any of the “Forgot Password?” links (indicated by the red arrows). You will now see this screen:
Enter your email address, click on “I am not a robot” and click on the button. If you have multiple email addresses, please use the one where you receive CNJG information. The site will direct you back to the login screen with the note: 

Further instructions have been sent to your e-mail address.

Go to your email and within a few seconds you will see an email like this one:

Click on the first link, which will direct you back to a new page on our website where you can login with a temporary password to be able to reset your password:
Now you can enter in a new password and click **SAVE**. Please note, we suggest using a strong password that uses a combination of case-sensitive letters, numbers, punctuation, and symbols.

Below the Change Password Area, you will also see your personal profile, where you can update any of your contact information as you wish. For instructions, see our online tutorial [Update Your Personal/Organization Profile](#)