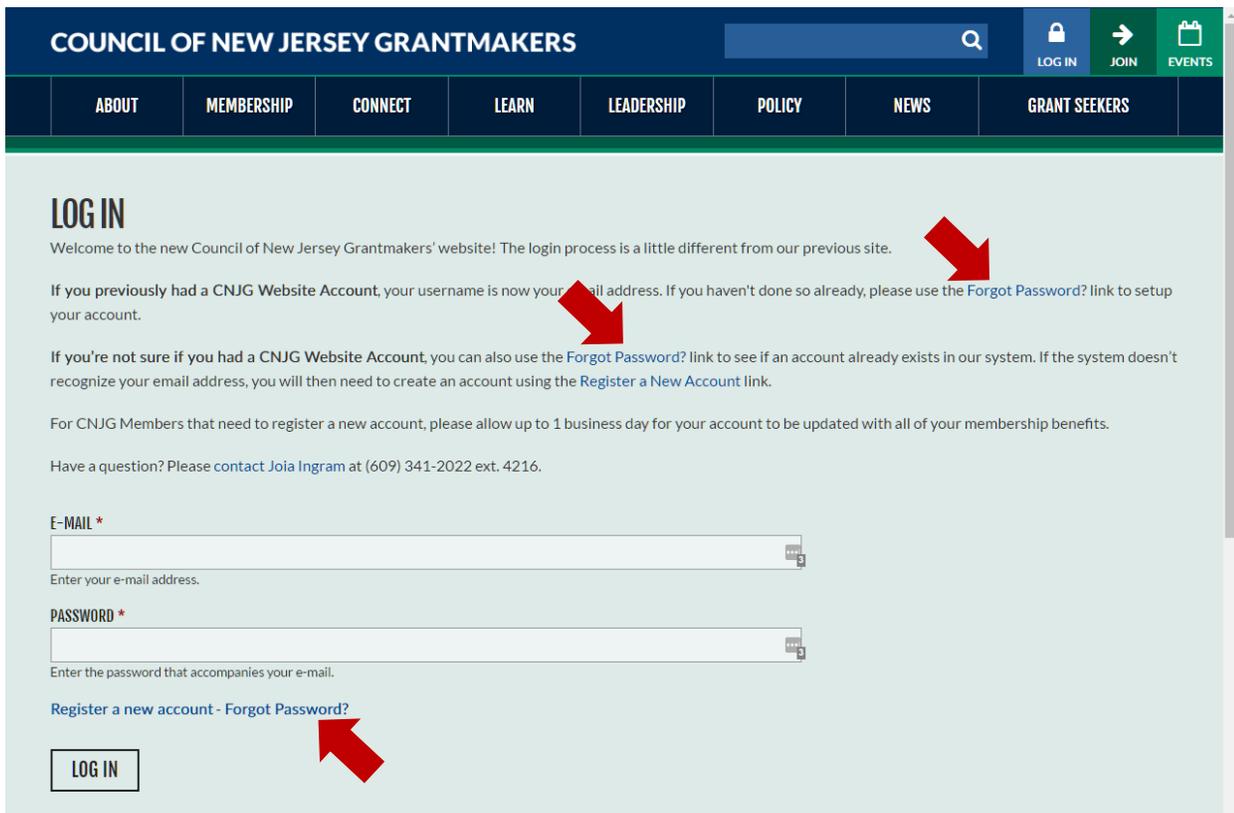


## Forgot Password? Here's How to Reset It

If you forgot your password, please use the website's automatic password reset feature. CNJG staff can no longer reset your password for you.

As you go to login on CNJG's website (by clicking on the  button in the upper-right-hand corner of the website), you will see this screen:



**COUNCIL OF NEW JERSEY GRANTMAKERS**

LOG IN JOIN EVENTS

ABOUT MEMBERSHIP CONNECT LEARN LEADERSHIP POLICY NEWS GRANT SEEKERS

### LOG IN

Welcome to the new Council of New Jersey Grantmakers' website! The login process is a little different from our previous site.

If you previously had a CNJG Website Account, your username is now your email address. If you haven't done so already, please use the [Forgot Password?](#) link to setup your account.

If you're not sure if you had a CNJG Website Account, you can also use the [Forgot Password?](#) link to see if an account already exists in our system. If the system doesn't recognize your email address, you will then need to create an account using the [Register a New Account](#) link.

For CNJG Members that need to register a new account, please allow up to 1 business day for your account to be updated with all of your membership benefits.

Have a question? Please contact Joia Ingram at (609) 341-2022 ext. 4216.

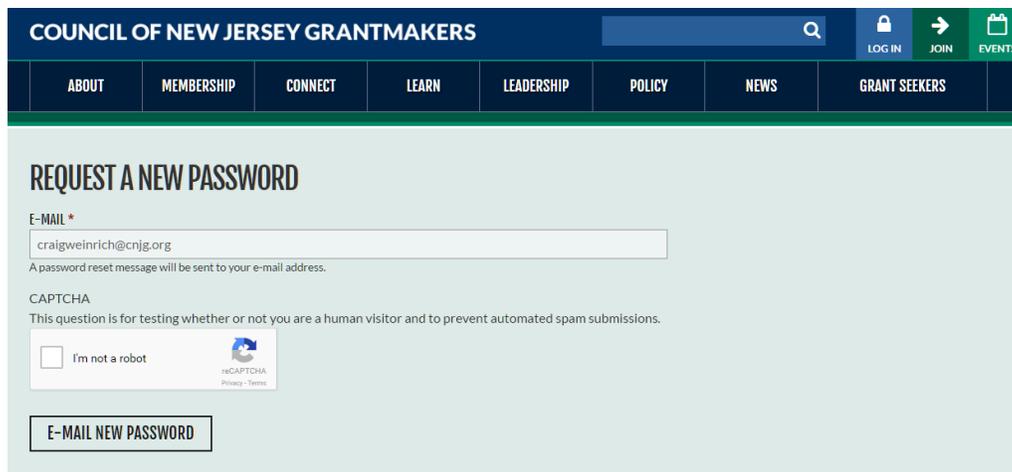
**E-MAIL \***  
Enter your e-mail address.

**PASSWORD \***  
Enter the password that accompanies your e-mail.

[Register a new account - Forgot Password?](#)

LOG IN

Click on any of the "Forgot Password?" links (indicated by the red arrows). You will now see this screen:



**COUNCIL OF NEW JERSEY GRANTMAKERS**

LOG IN JOIN EVENTS

ABOUT MEMBERSHIP CONNECT LEARN LEADERSHIP POLICY NEWS GRANT SEEKERS

### REQUEST A NEW PASSWORD

**E-MAIL \***  
craigweinrich@cnjg.org  
A password reset message will be sent to your e-mail address.

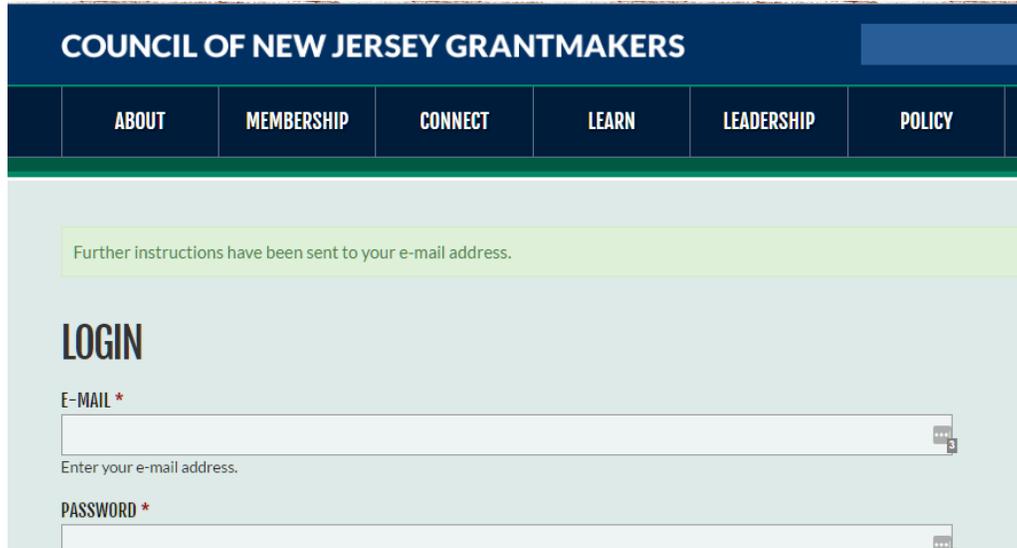
**CAPTCHA**  
This question is for testing whether or not you are a human visitor and to prevent automated spam submissions.

I'm not a robot

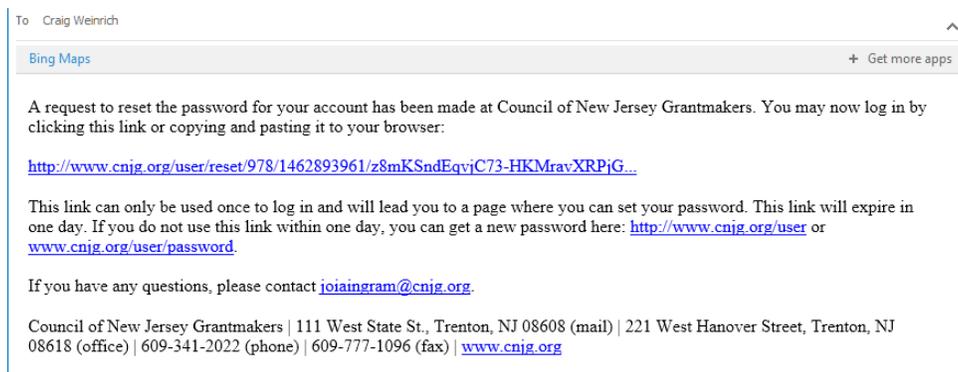
RECAPTCHA  
Privacy - Terms

E-MAIL NEW PASSWORD

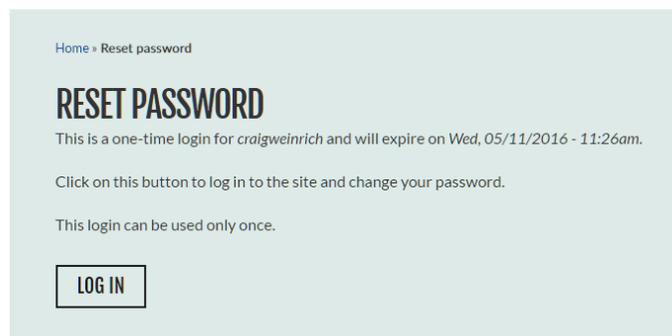
Enter your email address, click on "I am not a robot" and click on **E-MAIL NEW PASSWORD**. If you have multiple email addresses, please use the one where you receive CNJG information. The site will direct you back to the login screen with the note: **Further instructions have been sent to your e-mail address.**, as seen below:



Go to your email and within a few seconds you will see an email like this one:



Click on the first link, which will direct you back to a new page on our website where you can login with a temporary password to be able to reset your password:



Now you can enter in a new password and click **SAVE**. Please note, we suggest using a strong password that uses a combination of case-sensitive letters, numbers, punctuation, and symbols.

The screenshot shows the user profile page for Craig Weinrich. The page has a dark blue header with the organization's name and navigation links. The main content area is light blue and contains the following sections:

- Home** > Craig Weinrich > Craig Weinrich
- CRAIG WEINRICH** profile name with a **VIEW** and **EDIT PROFILE** link.
- CHANGE PASSWORD AREA**: A section for updating the password. It includes a **CURRENT PASSWORD** field, a **PASSWORD** field with a strength indicator, and a **CONFIRM PASSWORD** field. A **SAVE** button is located below these fields.
- CONTACT INFORMATION**: A section for updating contact details. It includes a **MAIL PREFERENCE** section with several dropdown menus for selecting communication preferences (e.g., CNJG News, Corporate Brief, Family Ties, etc.). Below this is a **Choose mailing lists** field and a **FIRST NAME \*** field.

Below the Change Password Area, you will also see your personal profile, where you can update any of your contact information as you wish. For instructions, see our online tutorial [Update Your Personal/Organization Profile](#)